



Questions? Call 1-800-535-7829

<u>Instructions</u>: Complete this form to establish a new Contact and Connect User with the Program. Submit this form through Connect, or fax or mail this form to the fax number or address at the bottom of the page.

<u>Note</u>: This form only establishes the individual below as a Contact in the records of the Pool. It does not give access to Participant Accounts or establish a statement recipient. Please submit the **NJ/ARM Permissions Form** to associate the Contact below to a Participant, assign permissions, and establish the individual as a statement recipient.

Email:		Last Name:		Title:	
Please select and answer one of the security questions below. You will have the ability to change the security question and answer or username is established. Your answer could be used for authentication when you contact the NJ/ARM Client Services Group. What is the name of your first pet? What was the color of your first car? In what city was your Mother born? What is the middle name of your oldest child? What is the middle name of your oldest child? What is your Mother's maiden name? What is the name of the street you grew up on? What was your childhood nickname? Your answer: RUSTEE INFORMATION: (If applicable, please enter the name of the Trustee Bank you are employed by.) RUSTEE INFORMATION: (This section of the form is only to establish a group/department/central office to which paper statements will be roup Contact Name:		Phone:	Ext.	Mobile:	Fax:
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	ontact Name:				
Contact Signature Print or Type Name of Contact Date	ontact Name:				

Any document contai	Any document containing sensitive information received by email will not be accepted. Please send by uploading through Connect, fax, or mail.					
SEND VIA CONNECT:	Log in to Account Access	FAX TO:	NJ/ARM Client Services Group	MAIL TO:	NJ/ARM Client Services Group	
Existing Connect	Click M Secure Contact		1-800-252-9551		P.O. Box 11760	
Users Only	Select file to upload - Send message				Harrisburg, PA 17108	

PROGRAM USE ONLY					
V2022.09	INITIALS				
Processed					
Confirmed					